

Terms and Conditions

Last updated: November 2025

Company: AMK Decor UK LTD

Contact Number: +44 203 5765 711

1. Introduction

These Terms govern all sales and services by AMK Decor UK LTD. By purchasing, you agree to these Terms in full.

2. Products

Our products are natural crushed marble stone cladding for interior and exterior façades. Natural variations in colour, shade, or texture are inherent and not defects.

3. Orders and Payment

Orders are subject to acceptance/availability. Full payment at checkout via approved methods. We may refuse/cancel suspected fraudulent/error orders.

4. Prices

Prices in GBP and include VAT unless stated. Prices may change prior to order confirmation.

5. Delivery

Times are estimates. We are not responsible for courier delays/errors once dispatched. Proof of dispatch constitutes completion. Customer must provide correct address.

6. Returns and Refunds

14-day return period under UK Consumer Contracts Regulations 2013. Return shipping costs are the buyer's responsibility unless goods are faulty. Items must be unused, in original packaging, and resalable.

A restocking fee of 20% applies to all non-faulty returns. Refunds issued after inspection/acceptance. Custom/made-to-order items non-returnable unless defective.

7. Faulty or Damaged Goods

Report transit damage within 48 hours with photos. We may replace or refund if damage occurred before delivery. Natural stone variations are not faults.

8. Warranty

12-month limited warranty for manufacturing defects only; excludes improper installation, chemicals/salt/frost/moisture, misuse, and environmental wear. Non-transferable; original purchaser only.

9. Liability

To the fullest extent permitted by law, our liability is limited to the total price paid. We are not liable for indirect/incidental/consequential losses, including installation costs, loss of profit, or delays.

10. Force Majeure

No liability for failure caused by events beyond reasonable control.

11. Governing Law and Jurisdiction

Laws of England and Wales; exclusive jurisdiction of the courts of England and Wales.

12. Contact

AMK Decor UK LTD — Tel: +44 203 5765 711