

# Shipping Policy

**Last updated: November 2025**

**Company: AMK Decor UK LTD**

**Contact Number: +44 203 5765 711**

## 1. Dispatch and Delivery

Orders are processed and dispatched within the timeframe stated at checkout. Delivery times are estimates and may vary by location/courier.

## 2. Delivery Responsibility

Once dispatched, responsibility for the goods passes to the courier. We are not liable for delays/damages/losses caused by third-party couriers after dispatch. Proof of dispatch completes our delivery obligation.

## 3. Packaging

Products are securely packed to reduce transit damage. Inspect goods upon delivery before signing.

## 4. Incorrect or Incomplete Address

Customer is responsible for accurate shipping information. We are not responsible for loss/delay due to incorrect address.

## 5. Damaged Shipments

Report transit damage within 48 hours with photos; late reports may void claims.

## 6. Shipping Costs

Shipping fees shown at checkout; non-refundable once shipped. Return shipping (except for defective goods) is the buyer's responsibility.

## 7. Jurisdiction

English law applies to shipping-related matters.