

Shipping Policy

Last updated: November 2025

Company: AMK Decor UK LTD

Contact Number: +44 203 5765 711

1. Dispatch and Delivery

Orders are processed and dispatched within the timeframe stated at checkout. Delivery times are estimates and may vary by location/courier.

2. Delivery Responsibility

Once dispatched, responsibility for the goods passes to the courier. We are not liable for delays/damages/losses caused by third-party couriers after dispatch. Proof of dispatch completes our delivery obligation.

3. Packaging

Products are securely packed to reduce transit damage. Inspect goods upon delivery before signing.

4. Incorrect or Incomplete Address

Customer is responsible for accurate shipping information. We are not responsible for loss/delay due to incorrect address.

5. Damaged Shipments

Report transit damage within 48 hours with photos; late reports may void claims.

6. Shipping Costs

Shipping fees shown at checkout; non-refundable once shipped. Return shipping (except for defective goods) is the buyer's responsibility.

7. Jurisdiction

English law applies to shipping-related matters.